Professional Scrum Master™ Advanced (PSM II)

Date and duration
Training code : PSM2-EN Duration : 3 days Nombre d'heures : 14 heures
Training with certification
Professional Scrum Master™ (PSM)
Body
The Professional Scrum Master Advanced (PSM II) training is designed for **experienced Scrum Masters** who want to deepen their skills and knowledge of the Scrum framework. At an advanced level, it will enable you to master Scrum principles and practices in order to **become a more effective leader and coach** for your teams. The program combines theoretical sessions, hands-on workshops, and real case studies. It is ideal for those seeking to enhance their expertise, **solve complex problem**s, and maximize the value delivered by their teams. In addition, these Scrum courses provide an opportunity to share experiences, discuss challenges, and **work on concrete solutions** with the guidance of an experienced trainer. At the end of the training, you will also be **prepared to take the Professional Scrum Master II (PSM II) certification exam**. Internationally recognized, this assessment validates your advanced level of knowledge and skills in Scrum methodology (learn more in the Certification section).
Objectifs

At the end of this PSM II training, you will be able to:

- Identify the practices, tools, skills, and situations that characterize the effectiveness of a Scrum Master.
- Understand the principles and values of Scrum that enable informed decision-making.
- Comprehend the role of the Scrum Master as a servant leader.
- Recognize the importance of the Scrum Master's role in improving the effectiveness of Developers and Product Owners.
- Implement methods that change the environment and make it more conducive to the success of Scrum Teams through greater agility.
- Apply techniques and use tools that allow you to collaborate with the rest of the organization to support your Scrum Teams.
- Improve organizational performance as a Scrum Master.
- Manage conflicts within your Scrum Team.
- Learn how to remove impediments effectively.
- Communicate the importance of a "Done" increment.
- Support and empower your Scrum Team.
- Understand the challenges of middle management.
- Be fully prepared to take the official Professional Scrum Master™ II (PSM II) certification exam.

Points forts

A certified PSM trainer; the Scrum and Nexus guides available in English or French; practical workshops; a mock exam; and the official Professional Scrum Master™ (PSM II) certification exam included in our offer.

Certification

This training is designed to prepare you for the Professional Scrum Master™ (PSM II) certification.
Issued by Scrum.org, this certification validates your advanced skills as a Scrum Master, demonstrating your ability to apply the Scrum framework, support Scrum teams, and resolve complex problems in real-world situations.

Exam Information – PSM II:

- Exam format: Online, English only (it can be taken on the last day of the training or later).
- Number of questions: 30
- Duration: 90 minutes
- Passing score: At least 24 correct answers (85%)

*Note: It is possible to take the exam in other languages, including French, using the Google Translate tool.
Once the test is successfully passed, you will receive your **Professional Scrum Master™ PSM II certification, valid for life**, along with a digital badge that you can showcase as proof of your achievement. In addition, y**our professional profile will be listed on Scrum.org** to guarantee the authenticity of your certification.

Modalités d'évaluation

Travaux Pratiques
Etude de cas
Examen blanc

Pré-requis

To enroll in this advanced Scrum training, the following are recommended:

- Advanced knowledge of the Scrum framework and solid experience as a Scrum Master (recommended)
- Having obtained the Professional Scrum Master™ (PSM I) certification (recommended)
- Ability to read and understand English in order to take the exams and study the course materials

Recommended prior training: Scrum PSM I Certification

The formations below can be useful.

Professional Scrum Master™ (PSM I)

Public

Target Audience

- Experienced Scrum Masters and professional managers.

Cette formation s'adresse aux profils suivants

Chef de projet / Responsable de projet
Manager

Programme

Please Note : *The course materials are available in French or English.*

1. Advanced Understanding of Agility and Scrum

- Agile Manifesto:
    - Overview of the Agile Manifesto
    - The 12 Principles of the Agile Manifesto
- Scrum Methodology:
    - The empirical process
    - Scrum values
    - Artifacts
    - Sprint
    - Scrum events
- Value and Sprint Backlog:
    - Understanding value
    - Technical debt
    - Product backlog
    - Measuring value
    - The Product Owner and value
- Scrum Master and Events:
    - The Scrum Master's posture
    - Sprint planning
    - Daily Scrum
    - Sprint review
    - Sprint retrospective

2. Advanced Understanding of the Scrum Master Role

- Qualities, skills, and the 8 stances of the Scrum Master
- Coaching:
    - What is coaching?
    - Coaching stances for teams and when to apply them
    - Individual coaching
- The Scrum Master as a servant leader
- Communication:
    - Communication modes
    - Active listening techniques
- Conflict Management:
    - Identifying potential problems
    - Warning signals (BART analysis)
    - Managing conflicts within the team
    - The Scrum Master's stance as a coach for conflict resolution
    - A generic approach to conflict resolution
- Change Agent:
    - Change management
    - Transforming culture and practices
- Scrum Master and Manager:
    - The evolving role of managers in an agile organization

3. Advanced Understanding of the Scrum Master and Their Team

- Team Creation:
    - Bruce Tuckman's team development model
    - Supporting team formation and cohesion
- Team practices
- Scrum Master tools

4. Scaling Scrum

- The basic rules of scaling
- Implementing the Nexus Framework:
  - Nexus Guide by Ken Schwaber, Scrum co-creator
  - Members of the Nexus Integration Team
  - Nexus events

5. Preparation for the Professional Scrum Master™ II Exam

- Case study on the role of the Scrum Master
- Mock exam in English with correction (30 questions, 90 minutes)
- Tips and strategies for passing the official certification exam