

## Professional Scrum Master™ Advanced (PSM II)

Date and duration
Training code : PSM2-EN Duration : 3 days Nombre d'heures : 14 heures
Training with certification
Professional Scrum Master™ (PSM)
Body
<p>The Professional Scrum Master Advanced (PSM II) training is designed for <b>experienced Scrum Masters</b> who want to deepen their skills and knowledge of the Scrum framework. At an advanced level, it will enable you to master Scrum principles and practices in order to <b>become a more effective leader and coach</b> for your teams.</p> <p>The program combines theoretical sessions, hands-on workshops, and real case studies. It is ideal for those seeking to enhance their expertise, <b>solve complex problems</b>, and maximize the value delivered by their teams. In addition, these Scrum courses provide an opportunity to share experiences, discuss challenges, and <b>work on concrete solutions</b> with the guidance of an experienced trainer.</p> <p>At the end of the training, you will also be <b>prepared to take the Professional Scrum Master II (PSM II) certification exam</b>. Internationally recognized, this assessment validates your advanced level of knowledge and skills in Scrum methodology (learn more in the Certification section).</p>
Objectifs
<p><b>At the end of this PSM II training, you will be able to:</b></p> <ul style="list-style-type: none"> <li>• Identify the practices, tools, skills, and situations that characterize the effectiveness of a Scrum Master.</li> <li>• Understand the principles and values of Scrum that enable informed decision-making.</li> <li>• Comprehend the role of the Scrum Master as a servant leader.</li> <li>• Recognize the importance of the Scrum Master's role in improving the effectiveness of Developers and Product Owners.</li> <li>• Implement methods that change the environment and make it more conducive to the success of Scrum Teams through greater agility.</li> <li>• Apply techniques and use tools that allow you to collaborate with the rest of the organization to support your Scrum Teams.</li> <li>• Improve organizational performance as a Scrum Master.</li> <li>• Manage conflicts within your Scrum Team.</li> <li>• Learn how to remove impediments effectively.</li> <li>• Communicate the importance of a "Done" increment.</li> <li>• Support and empower your Scrum Team.</li> <li>• Understand the challenges of middle management.</li> <li>• Be fully prepared to take the official Professional Scrum Master™ II (PSM II) certification exam.</li> </ul>
Points forts

A certified PSM trainer; the Scrum and Nexus guides available in English or French; practical workshops; a mock exam; and the official Professional Scrum Master™ (PSM II) certification exam included in our offer.

## Certification

*This training is designed to prepare you for the Professional Scrum Master™ (PSM II) certification.*

Issued by Scrum.org, this certification validates your advanced skills as a Scrum Master, demonstrating your ability to apply the Scrum framework, support Scrum teams, and resolve complex problems in real-world situations.

### Exam Information - PSM II:

- Exam format: Online, English only (it can be taken on the last day of the training or later).
- Number of questions: 30
- Duration: 90 minutes
- Passing score: At least 24 correct answers (85%)

**\*Note:** It is possible to take the exam in other languages, including French, using the [Google Translate](#) tool.

Once the test is successfully passed, you will receive your **Professional Scrum Master™ PSM II certification, valid for life**, along with a digital badge that you can showcase as proof of your achievement. In addition, **your professional profile will be listed on Scrum.org** to guarantee the authenticity of your certification.

## Modalités d'évaluation

Practical Work  
Case study  
Mock exam

## Pré-requis

### To enroll in this advanced Scrum training, the following are recommended:

- Advanced knowledge of the Scrum framework and solid experience as a Scrum Master (recommended)
- Having obtained the Professional Scrum Master™ (PSM I) certification (recommended)
- Ability to read and understand English in order to take the exams and study the course materials

### Recommended prior training: Scrum PSM I Certification

The formations below can be useful.

[Professional Scrum Master™ \(PSM I\)](#)

## Public

### Target Audience

- Experienced Scrum Masters and professional managers.

## Cette formation s'adresse aux profils suivants

[Chef de projet / Responsable de projet](#)  
[Manager](#)

## Programme

**Please Note :** The course materials are available in French or English.

## 1. Advanced Understanding of Agility and Scrum

- Agile Manifesto:
  - Overview of the Agile Manifesto
  - The 12 Principles of the Agile Manifesto
- Scrum Methodology:
  - The empirical process
  - Scrum values
  - Artifacts
  - Sprint
  - Scrum events
- Value and Sprint Backlog:
  - Understanding value
  - Technical debt
  - Product backlog
  - Measuring value
  - The Product Owner and value
- Scrum Master and Events:
  - The Scrum Master's posture
  - Sprint planning
  - Daily Scrum
  - Sprint review
  - Sprint retrospective

## 2. Advanced Understanding of the Scrum Master Role

- Qualities, skills, and the 8 stances of the Scrum Master
- Coaching:
  - What is coaching?
  - Coaching stances for teams and when to apply them
  - Individual coaching
- The Scrum Master as a servant leader
- Communication:
  - Communication modes
  - Active listening techniques
- Conflict Management:
  - Identifying potential problems
  - Warning signals (BART analysis)
  - Managing conflicts within the team
  - The Scrum Master's stance as a coach for conflict resolution
  - A generic approach to conflict resolution
- Change Agent:
  - Change management
  - Transforming culture and practices
- Scrum Master and Manager:
  - The evolving role of managers in an agile organization

## 3. Advanced Understanding of the Scrum Master and Their Team

- Team Creation:
  - Bruce Tuckman's team development model
  - Supporting team formation and cohesion
- Team practices
- Scrum Master tools

## 4. Scaling Scrum

- The basic rules of scaling
- Implementing the Nexus Framework:
  - Nexus Guide by Ken Schwaber, Scrum co-creator
  - Members of the Nexus Integration Team
  - Nexus events

## 5. Preparation for the Professional Scrum Master™ II Exam

- Case study on the role of the Scrum Master
- Mock exam in English with correction (30 questions, 90 minutes)
- Tips and strategies for passing the official certification exam

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